

HOME SPECIALTY

Approved and Unapproved Product List

Effective January 2023 | Replaces All Previous Lists

APPROVED PRODUCTS

EXTERIOR:

- Additions, Renovations and Structural Changes
- Air Conditioners
- Artificial Turf
- Awnings
- Chimney Repair (Excluding New Chimney Builds)
- Decks
- Docks (Permanently Affixed)
- Doors
- Electric Vehicle (EV) Chargers
- Energy Saving Retractable Pool Covers
- Fencing: Invisible and Visible
- Foundation Repair¹
- Garages, Car Ports, Pole Barns, Garage Doors, Garage Storage Systems and Floor Sealer
- Gazebos
- Generators – Installed²
- Irrigation
- Landscape Installation
- Masonry/Asphalt: Driveways, Concrete, Pavers and Retaining Walls
- Oil/Propane Tank Replacement
- Outdoor Kitchens/BBQ
- Outdoor Lighting

- Painting
- Patios (Including Patio Furniture)
- Ponds
- Pool Remodeling and Repairs
- Roofing³
- Salt Chlorinators
- Siding
- Solar Photovoltaic⁴
- Solar Thermal: Domestic Hot Water Heating and Pool Heating
- Spas
- Sport Courts
- Storage Units and Sheds⁵
- Sun Rooms
- Windows
- Wind Turbines
- Wood Playsets

INTERIOR:

- Appliances
- Basement Systems⁶
- Boilers
- Cabinets and Cabinet Refacing
- Closet Finishing Systems
- Countertops
- Dampers
- Duct Cleaning

- Electrical
- Fans: Whole House, Gable and Ceiling
- Fireplaces
- Flooring
- Furnaces
- Gaming Tables
- Garage Heaters
- Geo-Thermal Systems
- Heat Pumps
- Home Safety Solutions: Stair Lifts and Wheelchair Ramps
- Home Theater Equipment: Installed
- Indoor Air Quality: Filtration, Humidification and Thermostats
- Insulation⁷
- Lighting: Installed
- Painting
- Plumbing
- Refacing: Liners, Shower Replacements and Walk-In Tubs
- Remodels: Room Additions and Renovations
- Stoves: Gas, Wood and Pellet
- Tiling
- UV Lights
- Water Heaters
- Water Softeners⁸
- Window Treatments⁹

¹Foundation Repair – excludes mobile homes

²Generators – Installed: battery storage may be included as part of a total installed solution

³Roofing – including solar shingles, repairs, restoration and rejuvenation spray treatments

⁴Solar Photovoltaic – battery storage may be included as part of a total installed solution

⁵Storage Units/Sheds – must be permanent vs. portable

⁶Basement Systems – including wall finishing, encapsulation and foundation repair

⁷Insulation – including blown, liquid, rolled and radiant barrier – must contain R-Value

⁸Water Softeners – solution usually consists of salt or potassium chloride pellets to remove minerals from the water that cause hardness and scale. Water Treatment Products/Services usually consists of filters designed to remove contaminants from water (e.g., reverse osmosis), and is not an approved product/service.

⁹Window Treatments – including blinds (horizontal and vertical), window tinting, shutters (including home hurricane shutters), shades (roller, venetian and pleated) and awnings

MAINTENANCE & EXTENDED SERVICE AGREEMENTS:

- Maintenance or extended service agreements (defined as multi-year extended parts and/or labor warranty) cannot be the primary and/or only purchase. This is defined as the maintenance agreement not exceeding 50% of total purchase amount.
- Maintenance agreements are permitted to be purchased within 12 months (24 months for JB & A Extended Warranties) of new product purchase date as long as warranty is 50% or less of original purchase.
- Merchant, and not Synchrony, is responsible for remitting payment owed to its vendor, the authorized Warranty provider, for any warranty transaction made on a Synchrony account under the Merchant Agreement.
- Maintenance or extended service agreements must be underwritten through Synchrony's list of approved Warranty and Service Providers.
- For a list of Synchrony approved Warranty and Service Providers please contact your Synchrony Sales Representative.
- Merchant underwritten extended Warranty and Service contracts are not allowed.

MERCHANT PROVIDED PREVENTATIVE MAINTENANCE AND CONSUMABLES:

- Merchant provided preventative maintenance (e.g., Spring Air Conditioning or Fall Furnace tune-up to ensure equipment is operating at maximum efficiency) and/or consumables (e.g., furnace and humidifier filters, UV light replacement, refrigerant) sales are permitted and may be processed as stand-alone transactions.
- Pre-funding/billing in advance of preventative maintenance service or consumables delivery is not allowed.



UNAPPROVED PRODUCTS

EXTERIOR:

- Floating Boat Docks and Floating Decks/Docks
- Landscape Maintenance
- Lawnmowing Services
- Pest Control
- Plastic Storage Units
- Pools: In/Above/On Ground
- Vehicle Lifts, Power Chairs and Scooters

INTERIOR:

- Alarm Systems
- Basement Waterproofing¹⁰
- General Carpentry
- Maid Services
- Pest Control
- Water Treatment Products/Services¹¹



For more information, contact your sales representative at toolbox.syf.com/salesmap.

¹⁰ Basement Waterproofing – Grandfathered approved merchants maintained in Client Risk Management department files

¹¹ Water Treatment Products/Services usually consists of filters designed to remove contaminants from water (e.g., reverse osmosis), and is not an approved product/service. (Unless installed in conjunction with a Water Heater or Humidifier). Pentair, Puronics and Rainsoft Merchants are permitted